Personal Financial Management for Group I Officers



Presented by

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Overview of the Session

- Personal Financial Management
- Income & Expenditure
- Investment & Tax Planning
- A P Civil Services (Conduct) Rules, 1964 -Financial Issues
- 13(1)(e) Of Prevention of Corruption Act, 1988
- Annual Property Returns/IT Returns
- How to safeguard your hard earned money & how you are being cheated by Financial Institutions & Others without your knowledge
- Personal Financial Folders

 Effective Utilization of available resources for attaining objectives.

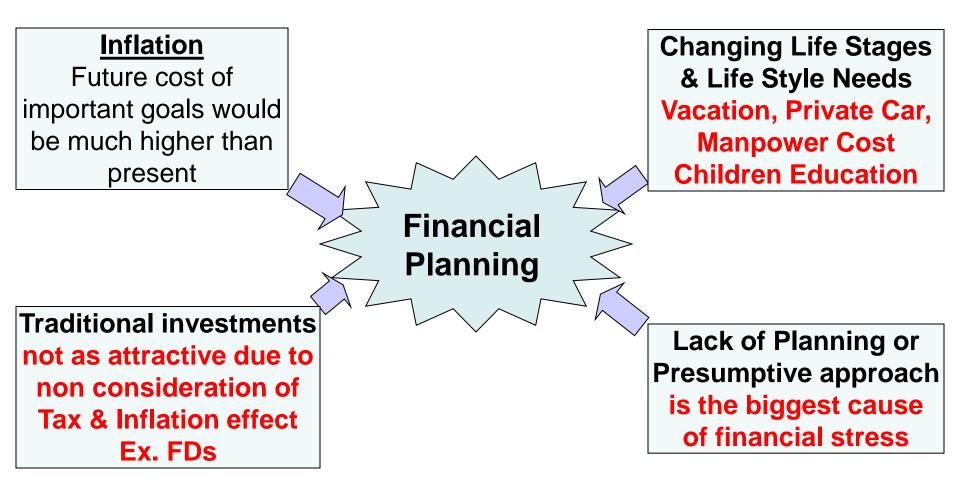
Objectives

- Become financially comfortable and enjoy good living & enough savings for basic comforts, children's education
- Retirement Planning
- Decent financial goals and devote your life to honorable public service
- All or combination of above

Why Personal Financial Planning?

- <u>Need</u> a financial plan because it's easier to spend than to save.
- <u>Want</u> a financial plan since it helps for achieving financial goals.
- <u>Use</u> financial planning, not only to use money efficiently, but also to safe guard money & achieve goals.
- Control your finances otherwise they will control you.

Why Financial Planning is needed ?

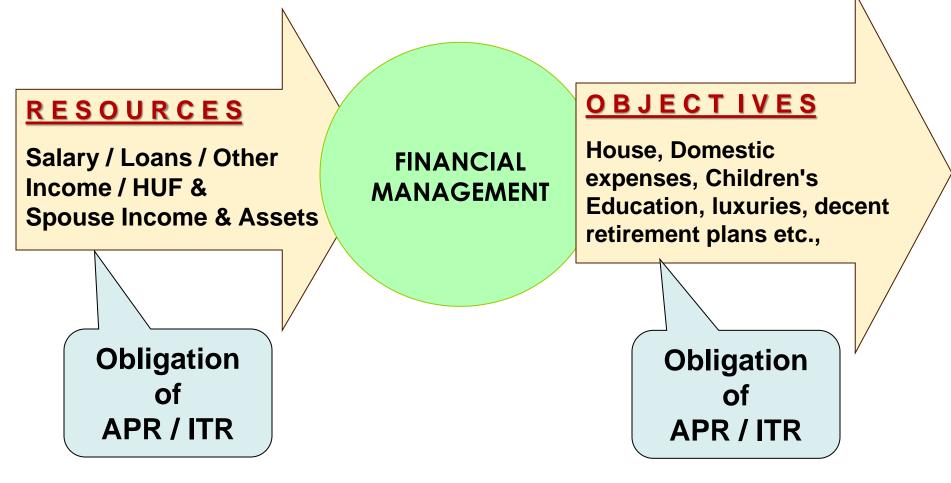


Note – Inflation is the decrease of Purchase Power of Money. If you expect inflation to be at 7%, the goods you can buy today for Rs. 5,084 will cost you Rs. 10,000 after 10 years

Personal Financial Planning - Process

- Financial planning is an ongoing process it changes as your financial situation and position in life changes.
- 5 basic steps in Personal Financial Planning:
 - Evaluating your financial health
 - Defining your financial goals
 - Developing a Plan of Action
 - Implementing your Plan
 - Reviewing your progress, re-evaluate and revise your Plan accordingly

Financial Management Process



Areas of endeavor (Resources)

- Financial Health
- Spending wisely
- Home and Other real estate
- Insurance
- Diversified Investment portfolio
- Retirement and Estate Planning

Financial Health	Managing Your Money			
	Budget Process			
	Short Term Loans			
	Long Term Loans			

	Food
	Clothing and Personal needs
Spending Your Money Wisely by proper allocation	Car / Computer / Mobile – essentiality, utility should rule decision
	Major Appliances and Other Large Expenditures
	Taxes : Income Tax and Others
Home And Other	Home: Rent or Purchase
Real Estate	Other Real Estate

Spending on Clothing / Gadgets

Only purchase what you actually need

- Don't purchase clothes/gadgets by comparison
- Buy only what you really need and what suits you
- Avoid buying just because it's on Sale/Discount Offer
- Know when to spend more for quality
 - Remember that price doesn't guarantee quality.
 - Research what the longest lasting brands are, rather than presuming that most expensive option is best.
 - Remember not to use sales/offers as an excuse to purchase items you don't require or use actually
- Be prudent while buying costly branded/designer clothes or Gadgets/ iPhones
 - Buy clothes/gadgets as per your Budget. It is not below stature to buy branded apparel in deep discount offers. The margins in the branded apparel are around 300 to 400%
 - A designer logo does not always indicate a higher quality
 - Same holds good for costly gadgets / Phones

Insurance Program	Car, Property, Health		
	Life Insurance & medical insurance for family, Equity Linked policies		
	Principles of Insurance – Nomination, Accident Riders		
Diversified Investment Portfolio	Mutual Funds – Open end, Closed End Funds, Debt / Equity Funds		
	The Stock Market - Primary & Secondary		
	Bonds, Systematic Investment Plans/ ELSS		
	Bank Savings- SB / Fixed / Flexi / Auto Sweep / Deposits		

Insurance and Health Planning

Insurance Planning is the first step to cover against the **Risk**

Types of Life Insurance Policies

- Term Insurance Policy
- Whole Life Policy
- Endowment Policy
- Money Back Policy
- Annuities and Pension
- Unit Linked Insurance Plan
- Riders: Comprehensive Coverage with little additional cost.

Health Insurance / Accident Riders

- There is also a facility of Riders, wherein by paying little premium more, policy holders can avail very high coverage towards areas covered under Riders, for diseases not fully covered under CGHS
- Riders are additional benefits in Insurance Policy and are purely optional at additional cost
- They provide financial cover multiple times over and above basic sum assured
- Ex. A Rs. 10 Lakhs policy can have Rs.1 Crore Accident Rider clause, with a little extra premium.

Types of Insurance Riders

RIDER TYPE	FEATURES
Accidental Death Benefit Rider	Covers Accidental Death instances
Accident Disability Benefit Rider	Covers disability due to Accident cases
Waiver of Premium Rider (WOP)	Waiver of Premium in case of disablement
WOP on Critical illness	Covers WOP in case of Critical illness
Women Critical illness Rider	Covers women specific illnesses cases
Income Benefit on Accident	Covers earnings impacted due to accident
Critical illness Rider	Covers additional cover for Critical illness cases such as Cancer, Heart Attacks, Bypass, Kidney/renal failure, major Organ transplant , paralytic stroke etc.,

Estate Planning	Wills and Trusts			
	Nominations			

Plan for Retirement	Consider Inflationary			
Corpus needed	effect & choose suitable			
	Asset – Reverse			
	Mortgage			

Necessity for a WILL

A **Will or Testament** is a Legal declaration which authorizes the Testator to name the people who would inherit his/her estate after his/her death.

- A WILL is essential that it should be the important step taken towards financial matters.
- It should be clearly written so that the intention of the Testator is brought out clearly/unequivocally, duly witnessed by 2 independent persons who are not beneficiaries.
- One should not shy away from writing a Will in fear of death.
- People are very reluctant to bring up the topic of Will, as they either feel that the person asking about the Will is hinting towards their imminent death or is eyeing their property.
- Such inhibitions should be done away with and making a Will should be every individual's primary concern.

Nomination

in your Bank Account, other Investments & its Importance

Nomination of Bank Accounts

It is the right conferred upon the holder of a bank account to appoint one or more persons who will be entitled to receive monies upon the death of the account holder.

Subsequent Nomination

If the account holder has not made any nomination till date, or has cancelled an existing nomination, he can subsequently make a nomination.

Deletion of Nominee

An existing nominee can be deleted from the records subsequently, which require the details of the account and the account holders with name and address of the nominee who is to be deleted.

Multiple Nominations

Only one nominee can be appointed in case of bank accounts. <u>However, banks allow</u> <u>appointment of different nominees for different accounts in the same bank.</u> Separate nominations forms are required to be submitted in this case.

Points to note –

- 1. The nominee holds the funds in trust for the benefit of the legal heirs of the deceased person and not as a legal right of inheritance.
- 2. Payment to the nominee acts as a valid discharge to the bank.

General Terms & Concepts in Financial Planning

- Long / Short Term Returns
- Liquidity
- Risk Vs Reward
- Fixed & Floating Interest Rates
- Capital Appreciation, Ex. Real Estate, Gold, etc.
- Tax Planning
 - Loans to spouse, Interest, Repayment of loans
 - Tax Savings, FD's, Bonds, Shares (Exempt from LTCG taxes)
- Savings Bank Account Vs Flexi Account / Auto Sweep
- Inflation and Value of Money
- Nominations & their importance

Hindu Undivided Family (HUF)

- All persons lineally descending from a common ancestor including their wives, sons and unmarried daughters.
- One Male Member essential to form a HUF.
- The proof of inheritance is essential.
- HUF is a separate taxable entity and basic IT exemption also available. Many Officers are not aware and losing advantage of the same by clubbing HUF income with their regular income and paying higher Income Tax
- Should include in APRs & also disclose in regular Income Tax Returns and file separate IT Return if HUF comes under Tax Bracket.
- A lot of Tax planning can be done within the permissible framework under Income Tax Act suiting Individual cases

Mutual Funds

- A mutual fund is a professionally managed pool of money from a group of Investors to be invested in Shares & Securities.
- A Mutual Fund manager invests your funds in securities, including stocks and bonds, money market instruments or some combination of these, based upon the fund's investment objectives.
- By investing in a mutual fund you can diversify & get professional investment support, thereby sharply reducing your risk. Mutual funds can be classified on the basis of structure.
 - Open-Ended Scheme sells and repurchases units at all times. When fund sells, investor buys and when the investor redeems, the fund repurchases the units. Buying or redeeming is at a price based on the NAV. (Net Asset Value)
 - Close-Ended Schemes are for a certain period of time, viz. 3 / 5 years and after the offer closes, investors are not allowed to buy or redeem units from the fund. Close-ended funds are listed on stock exchanges to enable investors to buy or sell units.
 - Entry/ Exit Load A charge paid when an investor buys/sells a fund. There could be a load at the time of entry or exit, but rarely at both times.
 - Expense Ratio The annual expenses of the funds, including the management fee, administrative cost, divided by the fund under management.

Mutual Fund Investments

Investment Objective	Investment horizon	Ideal Instruments		
Short-term Investment	1-6 months	Liquid/Short-term plans		
Capital Appreciation	Over 3 years	Diversified Equity/ Balanced Funds		
Regular Income	Flexible	Monthly Income Plans / Income Funds		
Tax Saving	3 yrs lock-in	Equity-Linked Saving Schemes (ELSS)		

Systematic Investment plan – Mutual Funds

This is a simple, disciplined strategy of investing your money in a mutual fund highly suited to start before 5 to 8 years of retirement.

- It is a long term strategy for accumulation of wealth. Historically, SIP investor gets good rate of returns compared to a one time investor.
- In an SIP a specific amount should be invested in regular intervals in a mutual fund for a specific period, which is very similar to a recurring deposit.
- It allows you to buy units of the fund each month/period, ignoring the volatility in the market. While your investment remains the same, more number of units can be bought in a declining market and less number of units in a rising market. Thus you automatically participate in the market swings once the option for SIP is made.
- SIP work on the principle of rupee cost averaging. It ensures averaging of rupee cost as consistent investment ensures that average cost per unit fits in the lower range of average market price.
- SIP generally starts at minimum amounts of Rs 1,000 per month and upper limit for using an electronic clearing service (ECS) is Rs 25,000 per instruction.
- Latest trend is NAV Guarantee Schemes in Mutual Funds.

Equity Linked Savings Scheme

This is a diversified Equity Fund, with additional Tax Benefit u/s 80C

- These Funds have lock in period of 3 years
- Investments upto Rs.1,50,000 could be claimed u/s 80C of Income Tax Act
- There is no restriction on redemption, once this lock in period is over
- These are invested into equity markets, which are subject to market volatility. Naturally, returns of the fund also fluctuate depending on volatility
- Historically, in the long run, equities are known to perform better than fixed income instruments and known to create wealth for investors
- Study over a long period of time is suggesting that ELSS is a better bet than the PPF
- At present, the Top ELSS schemes are Axis Long Term Equity Fund, Tata India Tax Saving Fund, Franklin India Tax Shield, IDFC Tax Advantage (ELSS) and ICICI Pru Long Term Equity (Tax Saving)

A P Civil Services (Conduct) Rules, 1964 Financial Issues (applicable to TS also)

Rule 6

Gifts, Service Entertainment addresses and other forms of felicitation

Rule 8

Lending, Borrowing & Insolvency

Rule 9

Acquiring or Disposing of Immovable Property

Rule 10

Private Trade Business and as Investment

Rule 11

Promoting & Management of Companies in private capacity

These above Rules apply to Telangana State also, as yet no separate Rules have been notified for TS after bifurcation)

Rule 6 – Gifts, Service Entertainment addresses and other forms of felicitation

6. (1) No Government employee shall :-

- (i) accept, or permit any member of his family to accept from any person any gift, the receipt of which, or any service the performance of which will place such employee under any kind of official obligation or embarrassment in relation to any person if, however, the offer of a gift cannot be refused without giving undue offence to the donor, it may be accepted and the matter reported to the Government for decision as not its disposal; or
- (ii) receive any address or accept any felicitation or entertainment held in his honour

Exceptions :-

- (a) gifts of flowers or fruits of trifling value.
- (b) gifts of a value, reasonable in all circumstances of the case, from relations, and gifts of a value of less than two hundred rupees from personal friends presented to a Government employee or to any member of his family on ceremonial occasions such weddings
- 6. (2) If any question arises whether the receipt of a gift or the performance of a service places the Government employee under any kind of official obligation or embarrassment, the decision of Government thereon shall be final.

Rule 6 – Continued

6-A

Every Government Employee shall intimate to the Competent Authority within fifteen days from the date of receipt of any <u>foreign currency or foreign</u> <u>goods</u> of value of more than Rs.10,000/- from any person by him or by any person of his family or by any person on their behalf, in the form given in the Annexure III to these rules.

Rule 8 – Lending, Borrowing & Insolvency

- 8 (1) No Government employee shall, save in ordinary course of business with a bank or a public limited company, himself or through any member of his family or any person acting on his behalf:
- lend or borrow or deposit money as a principal or agent, to, or from, or with (a) any person or firm or private limited company within the local limits of his authority or with whom he is likely to have official dealings or otherwise place himself, under pecuniary obligation to such person or firm; or
- **(b)** lend money to any person at interest or in manner whereby return in money or kind is charged or paid;

Provided that a Government employee may give to, or accept from a relative or a personal friend a purely temporary loan of small amount free of interest or operate a credit account with a bonafide tradesman or make an advance of pay to his private employee:

Provided further that nothing in this sub-rule shall apply in respect of any transaction entered into by a Government employee with the previous sanction of the Government.

Rule 8 - Continued

8(2) The prohibition in sub-rule (1) shall not apply to :-

- (i) any transaction of a Government employee with a co-operative society registered or deemed to have been registered under the law relating to co-operative societies for the time being in force in the State;
- (ii) a Government Employee who lends money while acting as an executor, administrator or a trustee without profit or advantage to himself;
- (iii) a Government employee who belongs to a Joint Hindu Family carrying on the business of money lending as a ancestral profession, <u>provided</u> <u>he takes no active share in that business</u> and is not employed in the district in which the said business of the family is carried on.
- 8(3) A Government Employee shall so manage his private affairs as to avoid habitual indebtedness or insolvency. A Government employee who is involved in legal proceedings for insolvency shall forthwith report the full facts to Government.

Rule 9 – Acquiring or Disposing of Immovable Property

9(1)

No Government employee shall, except after previous intimation to Government, acquire or dispose of or permit any member of his family to acquire or dispose of, any immovable property by exchange, purchase, sale, gift or otherwise either by himself or through others.

Rule 9 - Continued

The Government employee shall submit the particulars giving prior intimation or seeking prior sanction, in the following format :-

- 1) Name and Designation
- 2) Scale of Pay and Present Pay
- 3) Purpose of application sanction for transaction / prior intimation or transaction
- 4) Whether property is being acquired or disposed of.
- 5) Probable date of acquisition / disposal of property
- 6) Mode of acquisition/ disposal
- (a) Full details about location Viz., Municipal No., Street/ Village, Mandal, District and State in which situated.
 - (b) Description of the property in the case of cultivable land, dry or irrigated land.
 - (c) Whether free hold or leasehold
 - (d) Whether the applicants interest in the property is in full or part (in case of partial interest, the extent of such interest must indicated)
 - (e) in case the transaction is not exclusively in the name of the Government servant particulars of ownership and share of each member.
- 8) Sale/ purchase price of the property (Market value in the case of gifts)

Rule 9 – Continued

- **9(2)** A Government employee who enters into any transaction concerning any movable property exceeding Rs.50,000 in Value, whether by way of purchase, sale or otherwise, shall forth with report such transaction to Government
- **9(3)** Nothing in sub-rule (2) shall apply to any purchases made by a Government employee for the performance of weddings, religious or special functions.
- **9(4)** No Government employee shall engage in any transaction which is of a speculative character relating to the purchase, sale or exchange of any immovable or movable property.

Rule 9 – Continued

9(7)

Every Government Employee, other than member of the Andhra Pradesh Last Grade Service and a Record Assistant in the Andhra Pradesh General Sub-ordinate Service, shall on first appointment to the Government Service submit to Government a statement of all immovable property/ properties irrespective of its value and movable property/ properties whose value exceeds Rs.50,000/- owned, acquired or inherited by him or held by him on lease or mortgage either in his own name or in the name of any member of his family, in the forms prescribed in Annexure-I and II separately.

He shall also submit to Government before 15 January of each year, through the proper channel, a declaration in the forms given in the Annexure-I and ll of all immovable/movable property/properties owned, acquired or inherited by him or held by him on lease or mortgage, either in his own name or in the name of any member of his family.

If in any year, a Government employee has not acquired or disposed of any immovable or movable property or any interest therein, he shall submit declaration to that effect.

9(8)

The Government, or any authority empowered by them in this behalf may, at any time, by general or special order, require a Government employee to submit, within a specified period, a full and complete statement of all immovable property and movable property, of the specified value, held or acquired by him or by any member of his family. Such statement shall, if so required by Government or by the authority so empowered, include particulars of the means by which or the sources from which, such property was acquired.

Rule 10 – Private Trade Business and as Investment

10(1)

No Government employee shall engage directly or indirectly in any trade or business save in the course of his official duties.

10(2)

No Government employee shall speculate in any investment.

Rule 11 – Promotions & Management of Companies in private capacity

No Government employee shall in his private capacity, except with the previous sanction of Government, take part in the promotion, registration or management of any bank or other company registered under the relevant law for the time being in force.

ANNEXURE - I

Statement of immovable property possessed, acquired and disposed of by Sri ----- or any other person on his behalf or any member of his family during year ending ------ (Sub-rule (7) of rule 9 of APCS (Conduct) Rules 1964)-

	Nature of property	Situation of property (Survery Municipal No. with extent	Held in whose name	Date and mode of acquisition / disposal	Price paid/ obtained	source of Payment	Whether informati on given or sanction obtained (with ref. no .&date	Annual income from property
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	House							
2	Flat							
3	Shop							
4	House Plot							
5	Agricultural land (dry or wet)							
6	Any other immovable property.							

Note - Details of acquisition of properties standing in the name of Hindu undivided family or partnership in which the officer holds a claim or share should be separately shown in the statement.

ANNEXURE – II

Statement of movable property possessed, acquired and disposed of by Srior any another person on his behalf or by any member of his family during year ending.....or (Sub-rule (7) of rule 9 of APCS (Conduct) Rules 1964)

	Nature of property	Held in whose name	date & mode of acquisition / disposal	Name and address of person from whom acquired/ to whom disposed of	Whether transaction done within the limits of Jurisdiction	Price paid / obtained	Source of payment
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Movables (whose value exceeds Rs. 50,000/-)						
1	Vehicles: Motor Car, Motor Cycle / Scooter any other vehicle.						
2	Electrical Goods: Air Conditioner, V.C.R. / Television. Refrigerator, Any other goods.						
3	Jewellery: Ornaments, Vessels etc.						
4	Investment & Cash: Bank deposits/Debentures/ Shares/Bank Balances etc						
5	Furniture:						
6	Live stock						
7	Any other goods						

Note : Details of acquisition of properties standing in the name of Hind undivided family or partnership in 37 which the officer holds a claim or share should be separately shown in the statement.

Income Tax Returns - Common Mistakes

Not Reporting Interest Income

- Most commonly made mistake is non-inclusion of Interest on Savings Bank A/c, FDR's, Recurring Deposits, Tax Savings Bonds / Deposits / Infrastructure Bonds and other savings
- Only Interest on SB A/c and that too below Rs.10000 is allowed as Deduction
- However, whole interest on FDRs or any of above Deposits is taxable

Overlooking Clubbing of Income

- Many people invest in the names of spouse or minor children.
- The resulted income on such investments, should be clubbed with the Income of the Spouse / Parent

Not Filing Returns

- Exemption of not filing returns is only for those with an annual gross income below the basic exemption level
- If the total income (from all sources) exceeds this limit, Return has to be filed, irrespective of the fact whether tax is paid or not

Income Tax Returns - Common Mistakes

Not Reporting Tax-free Income & Gifts received

- Tax-free does not mean it is not income.
- All earnings are included, be it the interest earned on PPF, tax-free bonds, or capital gains from stocks and gifts from specified relatives.
- Even if one is not liable to pay any tax on these incomes, all the interest income has to be reported in the ITR and claim the EXEMPTION.
- Exemption can be claimed for it later under various sections.
- Gifts received also should be reported under the heading "Other sources of Income", if not from family members

RATES OF TAX for Financial Year 2019-20

Income Slab (Rs.)	Current Tax Rates (FY 2019-20)	
Upto 2,50,000	Nil	
2,50,000 to 5,00,000 *	5%	
5,00,000 to 10,00,000	Rs.12,500 + 20% above Rs.5,00,000	
Above 10,00,000	Rs.1,12,500 + 30% above Rs.10,00,000	
Health & Education Cess on Tax Liability -1%		

Health & Education Cess on Tax Liability - 4%

- Basic Tax Exemption Limits (other than above)
- Senior Citizens (Age 60 years & above) Rs. 3,00,000
- Super Senior Citizens (Age above 80 Years) Rs. 5,00,000

* Note -

As per the recent Union Budget 2019, Tax at 5% on Income between 2.5 to 5 Lakhs is fully exempt as **REBATE**, for individuals having Taxable Income upto Rs. 5.00 lakhs, as such Income tax upto Rs. 5 Lakhs is **NIL** for these individuals.

FINANCIAL MANAGEMENT

Personal Financial Management for a Group I Officer

 A typical case is provided based on revised Scales of pay for a Entry Level Officer - (with a Saving of Rs. 50,000)

Computation of Total Income	Name Status PAN	::	XYZ Individual ABCD E 1234 F
Income from Salary (A)			
Gross salary			7,80,000
Less : Professional Tax (wherever applicable)			2,400
Less : Standard Deduction		<u>50,000</u>	
Income from Salary		7,27,600	
Any other Income (B)			NIL
Gross Total Income (A + B)			7,27,600
Less :Ded. U/s. 80C (GPF/Pension/Tuition Fee)			<u>50,000</u>
Taxable Income			<u>6,77,600</u>
INCOME TAX ON ABOVE			48,020
Education Cess (4%)			<u>1,921</u>
Total Tax Payable			49,941

FINANCIAL MANAGEMENT

- The Officer has to pay the Tax of Rs. 49,941 for the Financial Year 2019-20.
- To reduce the same, the following saving Schemes can be utilized for a further amount of Rs. 1,00,000 U/s 80 C :-
 - > LIC
 - > NSC
 - Pension Fund
 - Public Provident Fund, Addl. Contribution to GPF
 - Investment in Infrastructure Bonds
 - Housing Loan principle repayment / HL Deposit Scheme (NHB)
 - Payment of Tuition Fees for children
 - Other notified deposits/schemes

Further, if another Rs.50000 can be invested in the National Pension Scheme, that will be allowed extra (than normal Rs.1,50,000)

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FINANCIAL MANAGEMENT

 Continuing the same example, if the Officer saves Rs.1,50,000, full benefit under Section 80C could be obtained. Following illustration shows the tax liability, if full saving is made

Computation of Total Income	Name Status	: XYZ : Individual
	PAN	: ABCD E 1234 F
Income from Salary (A)		
Gross salary		7,80,000
Less : Professional Tax (wherever appli	2,400	
Less : Standard Deduction		<u>50,000</u>
Income from Salary		7,27,600
Any other Income (B)	NIL	
Gross Total Income (A + B)		7,27,600
Less :Dedns. U/s. 80C (Savings)		1,50,000
Taxable Income		5,77,600
INCOME TAX ON ABOVE		28,020
Health & Ed Cess (4%)		1,121
Total Tax Payable		29,141
Total Tax Savings		20,800

Section 13(1)(e) of PC Act, 1988

If he or **any person on his behalf**, is in possession or has, at any time during the period of his office, been in possession for which the public servant cannot satisfactorily account, of pecuniary resources or property *disproportionate* to his known sources of income

Complied / Intimated as per provisions of any law, rules or orders as applicable to officer

DISPROPORTIONATE ASSETS

DISPROPORTIONATE ASSETS			
KNOW SOURCES OF INCOME	ΝΟΤ	ASSETS/	
Depicted in APR/ITR	EQUAL TO	EXPENDITURE / LOSSES Depicted in APR/ITR	

Known Sources of Income

- Attached to his office or post commonly known as remuneration or salary
- Income by itself, is classic and has a wide connotation including receipts like Interest free /Non repayable loans
- Every receipt would not partake into the character of income. Ex. TRAVELLING ALLOWANCES
- Other income (as intimated to Govt. from time to time & complied with respective Tax Laws)
 - On his property
 - On his investments
 - HUF INCOME / STREE DHAN
 - Surplus in allowances is not to be treated as income

Annual Property Return Filings

- Precautions for Filing of Annual Property Returns promptly
 - Depicting correct data is essential after matching with the relevant Income Tax Returns
 - Full details of Savings effected till date and also any additions to immovable and movable assets should be mentioned
 - Share of HUF Income received if any should also be clearly mentioned both in IT Return, (share of HUF Income is exempt from Income Tax) exemption claimed and APR should also reflect the same
 - Please note that Legal Income and Known Source of Income as defined under PC Act are <u>NOT</u> the same

Financial Institution / Retail Frauds (How you are being Cheated)

INSTITUTION	FRADULENT PRACTICES		
Housing Loan Finance Companies	 Monthly compounding of Interest Multiple/Compound charges Pre-payment Charges Wrong rate of interest application 		
Credit Card Companies	 using technology Intentional late deposit of cheques Hidden Charges Charging additional rate of interest than agreed upon on the loans. 		
Commercial/Nationalized/ Private Sector Banks	 Charging adhoc sums Charging additional expenses / collection charges Wrong interest application than what is committed in HL/CC. 		

Cheating in Gold - Hallmarking

- Many consumers in India are being cheated by jewellers, according to a survey conducted by the Bureau of Indian Standards (BIS).
- It is said that 88 per cent of the jewellery being sold showed between 28 and 37 per cent less purity than that was claimed.
- One of the market surveys of gold jewellers in eight metro cities of India, conducted by the **Bureau of Indian Standards (BIS)**, had questioned the very basis on which gold jewellery is sold and bought in India.
- The results showed that 88 per cent of the jewellers surveyed didn't stick to the purity levels of gold articles sold by them.
- While buying golden ornaments, one should always look for third party authentication of gold quality - thus go for only Hallmarked jewellery with a supporting BILL.
- In the survey conducted in Kolkata, Delhi, Chennai, Mumbai, Bangalore, Ahmedabad, Hyderabad and Jaipur, it was found that in Kolkata, Hyderabad and Jaipur, not even a single piece of jewellery purchased was found to be of 22-carat as claimed and charged.

Cheating in Gold - Hallmarking

- With most jewellers giving about 12.5 per cent less gold than quoted, they are estimated to have made a phenomenal additional profit of Rs. 36,000 crores off the consumers in the last couple of years.
- If jewellers sell you jewellery made of say 16.5 carat gold, claiming it to be of 22 carat purity, you stand to lose as much as Rs 1000-1200 for every 10 gm. of jewellery bought.
- A hallmarked product consists of the BIS mark, purity mark, the hallmarking centre logo, the mark of the jeweller and the year of making which is indicated by an alphabet.
- Buying pure Gold or Biscuits / Gold Bonds which will give Annual Return of 2.5% (approx), is one of the best options.

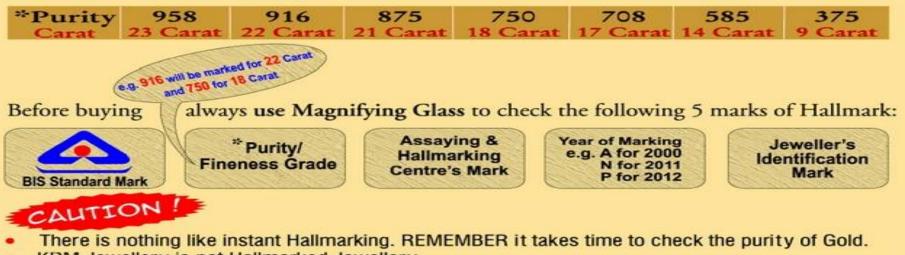
Facts to know before buying Gold

All that Glitters... may not be Gold Be Sure, it is Pure !



REMEMBER before you buy Hallmarked Gold Jewellery:

- Like I Mark, the Hallmark on Gold Jewellery is given by Bureau of Indian Standards (BIS)
- The Jewellery is NOT Hallmarked by the Jewellers; it is Hallmarked by specialized laboratories known as Assaying & Hallmarking Centres after elaborate testing.
- Only the Jewellers licenced by BIS can get the jewellery Hallmarked for purity from BIS recognized Assaying & Hallmarking Centres.
- Hallmarking does not add to the cost of Gold Jewellery because Hallmarking charges for Gold Jewellery are Rs 25/- per article only.
- The Hallmarked Jewellery does not necessarily mean that it is of 22 Carat purity. The Hallmarked Jewellery is available in different caratage as given below :



- KDM Jewellery is not Hallmarked Jewellery.
- Always insist on Cash receipt.

Cheating in Gold - How not to get duped

- It is mandatory for a jeweller to mention the purity of the gold in the bill.
 If he has not mentioned the same, a case can be booked against him.
- All the jewellers certified by Bureau of Indian Standards (BIS) get a Hallmark mentioning the purity of gold on every ornament they sell. Using magnifying glass, a customer can see whether gold used in an ornament is of 22 carat (91.6% purity) or 18 carat (75%) and compare it with what the jeweller has mentioned in the bill.
- When stone-studded gold jewellery is purchased, see if the shopkeeper has deducted stone weight from the total ornament's weight. If not, it is illegal.
- In case a customer has some doubt about the carat weight of a diamond (1 carat = 200 mg) and if he or she is willing to allow the stones to be pulled out for weighing, a case can be made against the jeweller even if the weight is less by a few milligrams.
- Each jeweller should maintain scales capable of weighing up to 1 mg accurately and if it is not there, they can be booked under the Legal Metrology Act.

Identity Theft

Identity theft occurs when someone else uses your personally identifying information, without your knowledge or permission to obtain credit cards, products and services, loans and mortgages, a job and commit various types of fraudulent or even criminal acts, <u>in your name</u>, leaving you responsible/proving your innocence.

Identity Theft – How Committed?

There are many ways that criminals can obtain your personal information. For example they –

- Steal your 3 digit PIN number on the reverse of Credit Card and use for online purchases
- Steal your mail, including your bank and credit card statements
- Find personal information in your home innocuously
- Use personal information you share on the Internet/Social Media
- Scam you, often by email phishing, by posing as legitimate companies
- Steal files or bribe employees who have access to files with your information
- Obtain your credit report by posing as a lender or employer or agency facilitating loans

Identity Theft – Precautions to be taken

- Is it safe to give Xerox copies of IT Returns, Property Documents etc or handle them casually?
- Only carry essential documents with you and never carry spare copies like that of passports etc., outside the house
- Be careful while giving personal information over Telephone
- Your trash is their treasure so always shred identity details, bank statements, returned cheques and other sensitive information before throwing it away
- Keep list of account numbers, Card expiration dates and telephone numbers filed away
- Follow your Credit Card billing cycles closely
- Create passwords or PIN Numbers out of random mix of letters and numbers
- Make sure others who are handling your affairs are also keeping you safe (where your personal data is available with them)



Tips to Prevent IDENTITY THEFT



Be aware of your surroundings when you're doing things like typing in, writing down, or voicing your PINs, passwords, and social security number.



Review your financial statements and accounts frequently so you can catch any unauthorized or suspicious charges or activity.



Check your credit report once a year — this will allow you to become aware of any unknown accounts that have been opened in your name.

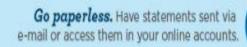


Trust your instincts. Exit out of any fishy e-mails and hang up on any questionable phone calls requesting personal information.

Change your passwords frequently making sure they're creative and varied.



Stay in touch. Let your financial institution know so they can mark your account and update your contact information to report any suspicious activity.



Report lost plastic. Immediately cancel any lost credit cards, debit cards, checks, or ID cards, and have them re-issued.

Shred away. Thoroughly destroy all documents, forms, and pieces of mail containing your name and information before you throw them out.



ATM Safety Tips

- Always keep your ATM card in a safe place.
- Keep your PIN (Personal Identification Number) a secret. People usually write down the same on the ATM *Card Cover.* Don't write it down anywhere; memorize it.
- Always check the card reader before using the device. If you notice anything suspicious do not use it and contact Police immediately.
- Be aware of your surroundings and whether anyone is watching you entering your PIN. Cover typing finger with other hand or body;
- Shoulder Surfer' can peep your PIN as you enter it; so stand close to ATM machine. In such a case, it is better to stop the transaction and inform bank staff, security staff or Police. 57

ATM Safety Tips ... Contd.

- Always take your receipt. Immediately shred the transaction slip after the usage, count money later.
- Take a trusted person with you when essential. Do not take help from strangers for using the ATM card or handling your cash
- If your card gets stuck in the ATM, or if cash is not dispensed after you having keyed in a transaction, call your bank/call centre immediately
- Check for any additions/fixations to the machine that appear out of place. Do not attempt to remove a suspicious device as the criminals may be nearby and watching the machine.
- Check your account regularly and inform your bank immediately if your account shows any transactions you did not make.

Be Vigilant at ATM's for Skimming Devices

Card Skimming devices often feature a skimming mechanism and a small camera which records the key strokes. This allows the criminal to clone the card and, having obtained the PIN, use them to withdraw cash at any ATM.

Such devices have been found at many ATMs.

Withdrawals from these cloned Credit Cards often remain undiscovered until customers check their account transactions. A skimming device being 'piggybacked' onto the Card Reader



Internet / Online Banking Frauds

- Internet Banking Fraud is a fraud or theft committed using online technology to illegally remove money from a Bank Account and/or transfer money to an account in a different Bank.
- Internet Banking Fraud is a form of identity theft and is usually made possible through techniques such as phishing.
- At present Internet Banking is widely used to check account details, make purchases, pay bills, transfer funds, print statements etc.
- Generally, the User Id is the Customer Identity Number (CIN) and password is provided to secure transactions
- You have to be very careful in choosing the passwords in the core banking environment due to rampant hacking these days

Due to some ignorance or silly mistakes you can easily fall into the trap of cyber criminals

A simple ignorance or oversight can make a huge dent in your hard- earned savings. 60

Internet / Online Banking Frauds... Contd.

- The cyber space is increasingly used by organized criminal groups to target credit cards, bank account and other financial instruments for fraudulent transactions.
- Online Fraud is considered to be third amongst economic crimes prevalent in India.
- The major forms of Cyber Fraud includes Online Auctions, Internet Access Services, Work at Home Plans, payment methods using Debit/Credit Card, Phishing etc.

Banking Frauds Methods

- Most of the Online Banking Frauds are conducted either through Phishing, Stealing of Banking Information or through Cloning of Credit/Debit Cards.
- Tactics applied by fraudsters to defraud innocent people
 - Stealing of the original Credit / Debit cards and using the cards at shopping merchants (POS purchases)
 - Cloning/Duplication of Credit / Debit Card
 - Phishing scams where the information has been revealed by the customer himself
 - Leakage of PIN / Credit Card / Debit Card numbers by the handlers of such Information / Payment Gateways / Banks (voluntary or involuntary like hacking, physical intrusion, data breach)
 - Usage of Stolen /Duplicate / Cloned mobile SIM card to receive one time password (OTP) of Mobile / Net banking and transaction made using such information

SECURING YOUR INTERNET BANKING ACCOUNT

- Avoid online banking on unsecured Wi-Fi systems.
- Never reveal password to anyone. Do not even write it on a piece of paper/mobile. Just memorize it.
- Passwords should be alphanumeric and change it frequently. Maintain Fool-proof Password (avoid easy-to-guess passwords, like first names, birthdays, kid's or spouse's name and telephone numbers).
- Never reply to queries from bank online about account or personal details.
- The personal information should not be kept in a public computer or in emails
- Always check the URL of your bank's web site. Don't click on the LINKS received in MAIL. Fraudsters can lure you to enter your user ID and password at a fake website that resembles your bank.
- Most banks have a 'last logged in' panel on their websites. If your bank has it, cheque the panel whenever you log in.
- Regularly cheque for security updates for your computer operating system. Most security updates are aimed at reducing risks to your computer
- Maintain normal balance in your internet accessible bank account, which should preferably be a separate one

Precautions for Online Money Transfer

Precautions to be taken while transferring money from your Bank account to a Third Party of another Bank Account

- Double cheque the Account Number and IFSC Code entered
- Cross check the Account Number by reading from RIGHT to LEFT side
- It is better to transfer a small amount like Re.1 on test basis to cheque the amount reached the intended beneficiary

If the amount is already transferred to a wrong account

- Then immediately inform the concerned Bank of wrong transfer. Bank in turn will inform the beneficiary the fact of wrong transfer and takes the concurrence for reverting back the money wrongly transferred.
- If the Paying Bank does not listen to us then we can approach the Payee bank with the following to get convinced and revert back the money wrongly transferred.
 - Account Statement
 - Pass Book
 - ID & Address Proof

Frauds at **Super Markets & Retail Outlets**

- Programmed Multiplication and Totaling frauds. This is observed in 5% to 15% of cases causing burden to customers pocket.
- Excess billing in case of bulk purchases & Pricing beyond MRP.
- Charging GST at a higher rate on all the items including on those it is to be charged at a lesser rate.
- Selling items post-expiry date by offering huge discounts on them, by sticking additional labels on old labels.
- Not packing all the items after the billing if the number count is more.
- Wrong discount offers. For example, one Pan India Stores had offered 15% discount on certain Cosmetic Products. Product cost tag shows Rs. 245 and after that offered for Rs. 208. Actually, the original price mentioned on the product is Rs. 205 MRP, which is made invisible by adding another price label.
- Stealing the Credit Card data of a Customer by the employees for onward sale 64

Frauds at Petrol Bunks

- Not setting the meter at '0' before filling the petrol unless it is checked by you. GET DOWN FROM THE CAR AND ENSURE.
- Tampering the Meters which at times are remotely controlled also, resulting in 5% to 10% of less filling than the actual filling for the amount billed.
- Charging for Speed Petrol and filling the Normal Petrol.
- While one person filling the petrol, other guy talks about the various offers by showing the hoardings at the petrol bunk or gives a free newspaper which in turn leads to lesser filling than the amount billed.
- Adulteration with kerosene etc is rampant. This results in 10% to 20% of loss to the money of genuine Customers.
- Wrong Charges on Petro Cards offered by various petrol bunks.
- About 250 Petrol Pumps in Twin Cities of HYD/SEC are making additional profit of about Rs. 35 lakhs per day or Rs. 125 cr. per year.
- Stealing the Credit Card Information of the customers by the employees.

Frauds at Restaurants

- Excess Billing/Wrong Billing in group Dinners/lunches.
- Excess charge of GST/Other Taxes through Computer programming; however, filing correct return with concerned authorities.
- Collecting Service Charges (which itself is a tip) on the Total Billing and also demanding separate tips
- Wrong totaling of the bills.
- Wrong Multiplication of the amount.
- Charging an amount more than MRP on certain items where compulsory price controls are in force.
- Stealing the Credit Card Information.

Which one do you trust ?





Your Sealed Bundle Of Money May Have Less Notes – Ensure before leaving the COUNTER.





Personal Financial Folders

- Annual Property Returns all copies
- Income Tax Return copies 6 years
- Approvals from Govt.
 Purchase of Movable & Immovable Assets
- Bank & Credit Card Statements- FOR 3 YEARS
- Documentation relating to Gold & Silver etc., Sources
- Other Investments, Shares, NSC's Maturity wise
- Immovable Property Documents
- Gift Deed Documents

- Spare two hours every month to monitor your financial status and review decisions
- Maintain personal financial folders to keep track of your investments including maturity details
- Compare your APRs and Income Tax Returns because the due dates for both are different and file them regularly before due dates
- Don't go by presumptive approach that everything is alright or all is well
- Comply with Service Conduct Rules very strictly
- You are welcome to email me your personal queries

Any Questions / Clarifications ??

THANK YOU

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